

## **TRAVEL ADVISORY**

### **Coronavirus (COVID-19) Travel Advisory – July 8, 2020**

**Dear MOAA Members,**

Cruise lines, tour companies, airlines and hotels have temporarily suspended operations through the summer of 2020 for the protection of their guests, their employees, and the global community. We realize these travel disruptions are difficult.

We are doing everything we can to help those MOAA members with impacted bookings. If you need assistance, please contact us at 1-800-211-5107.

If you have an existing reservation for a trip that takes place in the fall or beyond, please consider waiting to cancel or reschedule until you are closer to your travel date. There could be significant value-added benefits if the cruise line or tour company cancels your trip first. These benefits include bonus or future credits, generous rebooking options and discounts. In addition, many cruise lines, tour companies, airlines and hotels have considerably relaxed their change and/or cancellation policies. This being said, if you are certain you wish to cancel or reschedule, please contact us immediately so we can assist with any rebooking options

We are encouraging MOAA Members to continue making future travel plans with the assurance that anyone booking a future trip will be protected. The Cruise Lines and Tours will NOT travel to a destination that is unsafe or undesirable. If the current situation persists then the same measures will continue with ALL upcoming vacations.

This is a time when communication and empathy are more important than ever. Today's environment is one of reluctance, uneasiness, and confusion, particularly for those working in the travel industry. If you have any questions regarding current or future travel plans, any restricted destinations, or just have a general question regarding travel, please contact us at the number listed above. Everyone here at MOAA Vacations is here for you — our valued members — and will continue to weather this storm by your side.

We value your patronage, now and always, and look ahead to a time when this is behind us. Together, we will get through this.

Sincerely,

**Jon Brenneman**, President

**Mike Tyrell**, Vice President

& everyone here at MOAA Vacations

