

TRAVEL ADVISORY

Coronavirus (COVID-19) Travel Advisory – March 16, 2020

Dear MOAA Members,

This is a time when communication and empathy are more important than ever. Today's environment is one of reluctance, uneasiness, and confusion, particularly for those working in the travel industry. Everyone here at MOAA Vacations is here for you — our valued members — and will continue to weather this storm by your side.

At this current time, the Cruise Lines and Tour Companies have suspended most travel for the next 30 days.

For anyone who is booked and scheduled to travel in the next 30 days we will be contacting you shortly to offer assistance in adjusting your travel plans. The Cruise Lines and Tour Companies are offering compensation to those affected by the cancelled vacations, by way of a full refund OR a future travel voucher PLUS an incentive to rebook another vacation for any future date within the next 2 years.

Many of you have been inquiring about future travel and we are open for bookings as usual Monday through Friday, 9:00am - 6:00pm ET.

We are encouraging MOAA Members to continue making future travel plans with the assurance that anyone booking a future trip will be protected. The Cruise Lines and Tours will NOT travel to a destination that is unsafe or undesirable. If the current situation persists then the same measures will continue with ALL upcoming vacations.

We value your patronage, now and always, and look ahead to a time when this is behind us. Together, we'll get through this. In the meantime, remember to take care of yourself and your loved ones and, of course, wash your hands!

Sincerely,

Jon Brenneman, President

Mike Tyrell, Vice President

& everyone here at MOAA Vacations

