

# TERMS AND CONDITIONS

At MOAA Vacations want to do everything we can to make sure your trip is enjoyable and worry-free. As part of that commitment, we are including the following information about your trip. Please read these pages carefully, as payment of a deposit represents an acceptance of these Terms and Conditions.

## YOUR TRIP

All fares are per guest in U.S. dollars based on double occupancy unless otherwise noted. Fares are capacity controlled and are subject to change at any time without notice. Availability of all stateroom categories cannot be guaranteed. Fares for single guests are available upon request. Additional restrictions may apply.

**Reservations and Payments:** A deposit of at least 20% of the cruise-tour fare per person is required within 72 hours of reservation. Final payment is due at least 120 days prior to departure. Reservations will be canceled if final payment is not received in a timely manner.

**Items Not Included in the Published Price:** These include, but are not limited to, airfares to and from your destination except where specified; airport/departure taxes; excess baggage charges; aircraft seat assignments; cost of passports and visas; taxes; laundry; phone calls; all items of a personal nature; items not included on regular menus; spirits & wine in certain destinations (please refer to complimentary beverage program); meals not detailed in the itinerary; expenses for additional sightseeing not specified in the itinerary; and health, accident, baggage, or travel protection plans.

## YOUR FLIGHT

**Airfare:** MOAA Vacations wants to help make your entire vacation smooth sailing, so we offer great values on airfares and discounted business class airfares from anywhere in the US. Please contact us for assistance. As airfares and schedules are subject to availability, we encourage you to book early.

**Making Your Own Flight Arrangements:** Should you elect to make your own flight arrangements, Uniworld will provide complimentary scheduled group transfers to/from the ship/hotel as long as your flights arrive/depart in the cruise-tour starting/ending cities in accordance with the dates shown in this brochure and your flight arrangements comply with the Transfer Guidelines as shown below. If your flight arrangements arrive/depart outside of these parameters, you must make your own transfer arrangements. Uniworld will not be responsible for missed transfers due to delayed or cancelled flights, or for missed cruise/trip days, or for extra costs resulting from the foregoing. To qualify for transfers, it is required that flight information and pre-trip arrangements for all passengers making their own flight arrangements be given to Uniworld no later than forty-five (45) days prior to departure

**Complimentary Beverage Program:** Unlimited beverages onboard including fine wines, beer, spirits, specialty coffee and tea, soft drinks and mineral water.

**Gratuities:** Gratuities for onboard and onshore personnel (ship staff, crew, cruise/tour manager, local experts, drivers) are included on all itineraries in Europe, both during the cruise-tour as well as on any pre- or post-cruise land extensions.

### Cancellation Charges Per Person

120 days or more	20% of the fare**
Less than 120 days	100% of the fare**

\*\*Fare is defined as the cost of any cruise or land element purchased from Uniworld. Port charges are refunded if cancellation is received prior to departure.

There is no refund for unused services or for unused portions of the trip. For true worry-free travel, please see the Travel Insurance section of this website. The Travel Insurance premium is nonrefundable once paid.

**Documents:** Uniworld will send you a document packet 21 to 30 days before your cruise-tour departure date, provided that Uniworld receives your completed Passenger Information Form and your booking is paid in full.

and conform to the Transfer Guidelines in the following box:

**Transfer Guidelines:** Flights must arrive/depart within the following time limits:

Arrival	Departure
5 am – 5 pm	6 am – 6 pm

**Baggage Fees, Baggage and Personal Belongings:** Uniworld allows one (1) suitcase, one (1) carry-on bag, and one (1) personal bag (handbag, computer case, etc.) per person onboard our ships and motorcoaches. Airlines may have additional baggage restrictions and may impose additional fees for checked baggage and/or excess baggage (visit [uniworld.com/baggage](http://uniworld.com/baggage)). Additional taxes and surcharges may be collected by foreign government and non-government entities. Keep an eye on your baggage—it is your responsibility throughout the trip. Uniworld is not responsible for loss, theft, or damage to baggage and/or personal belongings at any time during the cruise or cruise/tour, or on included transfers and other transportation. A protection plan covering lost, stolen or damaged baggage is available through MOAA Vacations.