TERMS AND CONDITIONS

At MOAA Vacations, we want to do everything we can to make sure your trip is enjoyable and worry-free. As part of that commitment, we are including the following information about your trip. Please read this page carefully, as payment of a deposit represents an acceptance of these Terms and Conditions.

YOUR TRIP

All fares are per guest in U.S. dollars based on double occupancy unless otherwise noted. Fares are capacity controlled and are subject to change without notice. Additional restrictions may apply.

Reservations and Payments: A non-refundable deposit of \$1,000 per person (\$1,500 for single occupancy) is required within 48 hours of reservation. Final payment is due at least 180 days prior to tour departure. Reservations will be canceled if payment is not received in a timely manner. Should circumstances beyond their control force Insight to cancel this tour, all payments will be refunded.

Single Rooming Arrangements: Single rooms are not available on the Oberammergau portion. Members paying the single supplement will have solo accommodations in all cities except Oberammergau where they will be paired with someone of the same gender.

Cancellation Charges Per Person

180 days or more loss of deposit Less than 180 days 100% of total tour cost

There is no refund for unused services or for unused portions of the trip. A fee of \$100 may apply to any change made to your booking once confirmed. For true worry-free travel, please see the Travel

Insurance section of this website. The Travel Insurance premium is nonrefundable once paid.

Baggage Allowance & Porterage: Porterage of one suitcase per person is included in the tour price. Due to limited coach capacity the sum of the length, width & depth of the case should not exceed 63 inches and weight should not exceed 44 Lbs. Charges may be levied in the event these limits are exceeded.

What's Not Included: Passports and applicable visa fees, laundry, phone calls, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, tips and gratuities to the Tour Director, coaches drivers and local city guides, excess baggage, optional experiences and travel insurance. Please note that travel insurance is highly recommended.

Documentation: Will be emailed approximately 3 weeks prior to departure

Booking Terms and Conditions: These conditions incorporate the basis upon which bookings are accepted by Insight Vacations. By making a booking you are agreeing to these terms & conditions. Conditions on this page do supersede conditions stated in the Brochure. Additional terms and conditions may apply.

YOUR FLIGHT

Airfare: MOAA Vacations wants to help make your entire vacation smooth sailing, so we offer great values on airfares and discounted business class airfares from anywhere in the US. Please contact us for assistance. As airfares and schedules are subject to availability, we encourage you to book early. Flight schedules are typically released about 11 months prior to departure.

Making Your Own Flight Arrangements:

Should you elect to make your own flight arrangements, Insight will provide complimentary scheduled group transfers to/from the hotel if your flight schedule allows. If your flight arrangements arrive/depart outside of these parameters, you must make your own transfer arrangements. Insight will not be responsible for missed transfers due to delayed or cancelled flights, or for missed trip days, or for extra costs resulting from the foregoing. To qualify for transfers, it is required that flight information and pre-trip arrangements for all

passengers making their own flight arrangements be given to insight no later than ninety (90) days prior to departure.

Baggage Fees, Baggage and Personal

Belongings: Insight allows one (1) suitcase, one (1) carry-on bag, and one (1) personal bag (handbag, computer case, etc.) per person onboard motorcoaches. Airlines may have additional baggage restrictions and may impose additional fees for checked baggage and/or excess baggage. Additional taxes and surcharges may be collected by foreign government and non-government entities. Keep an eye on your baggage—it is your responsibility throughout the trip. Insight is not responsible for loss, theft, or damage to baggage and/or personal belongings at any time during the tour, or on included transfers and other transportation. A protection plan covering lost, stolen or damaged baggage is available through MOAA Vacations.